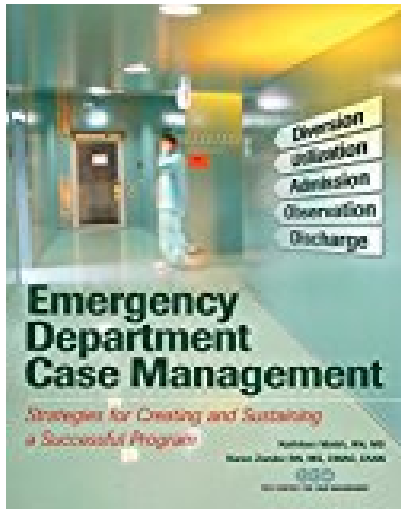


Emergency Department Case Management Strategies for Creating and Sustaining a Successful Program



BOOK DETAILS

- Author : HCPro
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BOOK SYNOPSIS

Eliminate sky-high wait times and increased denials in your ED Hospitals across the country are seeing extreme backup in the emergency department (ED). In recent years, well-structured emergency department case management programs have repeatedly demonstrated their value in: Influencing capacity Assigning patients to appropriate levels of care Targeting complex discharge needs Assisting with proper utilization review Whether you are looking to implement, maintain, or evolve your ED case management program, eliminate confusion surrounding the process with the help of "Emergency Department Case Management: "Strategies for Creating and Sustaining a Successful Program. "Examining all perspectives of ED case management, this new and comprehensive guide will help you define a program that best suits your facility's needs. All the tools you need to get your program up and running From defining goals, clarifying roles, and understanding the necessary knowledge and skill sets required from ED case management staff, "Emergency Department Case Management "will help to ensure that you have a solid and sustainable foundation in place. After exploring models and reviewing your infrastructure, "Emergency Department Case Management "will help you outline key partnerships, present multiple options for case finding, tackle observation status, address quality and evaluation issues, and identify ways ED case managers can contribute to care coordination for complex pediatric, psychiatric, homeless, and uninsured populations. Written by Kathleen Walsh, RN, MS, and Karen Zander RN, MS, CMAC, FAAN, from the Center for Case Management, "Emergency Department Case Management "provides advice and best practices from two of the nation's top case management experts. Take a look inside at the table of contents: Chapter 1: ED Case Management: The Heart of Access Chapter 2: The Foundation Chapter 3: Partnerships Chapter 4: The Process Chapter 5: Developing interventional strategies Chapter 6: Observation status determination Chapter 7: Program-level evaluation Chapter 8: Information system support Chapter 9: Quality Chapter 10: Addressing the pediatric population Chapter 11: Responding to the psychiatric population Chapter 12: Strengthening an existing program Its also packed with 15 detailed case studies discussing ED case management strategies, as well as five spotlight accounts detailing the experiences of ED professionals from across the country, including: A case manager A social worker A psychiatric nurse An information systems specialist An ED physician Dont hesitate to jumpstart your ED case management program. From beginning to end, "Emergency Department Case Management "will serve as the lead architect to help you design, build, and strengthen your ED case management model--order your copy today Learning objectives: Conceptualize a framework for setting up an ED case management program Develop policies, procedures, and role descriptions Identify structural components, tools, and processes to support an ED case management program Describe potential outcomes of an ED case management program Who should buy this book? "Emergency Department Case Management "is the perfect resource for case managers, directors of case management, ED nurse managers, social workers, ED directors/administrators, and CFOs. HCPro Inc. has confirmed that none of the faculty presenters or contributors has any relevant financial relationships to disclose related to the content of this educational activity. The HCPro Risk-Free, Money-Back Guarantee If for any reason youre not completely satisfied with your purchase, return it within 30 days and you will receive a prompt, polite, 100% refund--no questions asked.

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